

### Target group

For professionals  
Different target groups  
For use by all  
For consumers  
For the poor  
For the rich  
For the young  
For the elderly

### Purpose

What else could it do?  
Versatile  
Specific  
Can it be replaced by something  
More generic

### How it is used

Used more often  
Used in new environments  
Used in arctic conditions  
Used in hospital

### Benefits, attractors and sales arguments

Longer lasting  
Is assembled by customer  
Transportable, portable, moveable  
Higher quality  
Add a new flair  
Personal character  
More efficient, faster  
Less efficient, slower  
Feels safer  
More familiar  
Personalized  
Object of pride in, and worthy of pride

### Market positioning

Eco product  
Different style  
Hi-tech product  
Top-of-line product  
Investment commodities  
Single use, disposable  
Consumer product  
Luxurious

## Other genres

Crazy  
Cold  
Happy  
Intimate  
Classic  
Manly  
Formal, official  
Unchanging  
Evolutive  
Feminine  
Youthful  
Ugly  
Sexy

## Profitability

100 times cheaper  
100 times more expensive

## Product working principles

Automation  
Gives experiences  
Physical  
Decentralized  
More independent  
Closed  
Works backwards  
Do it electricallt  
More generic

## Functional Solutions

Continuously changing  
Sensible  
Remote controlled  
Centralized  
Attached to the user  
Shorten the functional chains  
Microscopic  
Able to remember  
Adaptive  
Learning  
Teaching  
Stupid  
Virtual  
Visual  
Connect to something, connect its parts  
Friendly  
Intelligent

## Technical Solutions

Split it into parts  
Bold, robustness  
Reorganize it  
Modular  
Smaller  
Place it in whole or in part elsewhere  
Larger, broader  
Windows-based program  
Simple

## Utilizing other products

Embed it to your mobile phone  
Attach it into another product  
Put it in the browser

## Analogies

ATM-like

TV-like

Like a computer

Like a computer game

## Change

Cheetah-like

Turn the whole thing upside down

Slippery

Drop it altogether

Warm

Transparent, invisible

Break it

Routine

Sticky

Dual, multiple it several-fold, 100-fold

Lista: Distant\_analogies.dat  
Copyright: (c) 1998-2011, Matti Vuori

file\_format=3  
version=2.1  
purpose=List of distant analogies. General Purpose  
prompt=Think about the following thing idea. What could it mean in your object / goal? Would your stuff be like this?  
authors=Matti Vuori  
70-year-old newborn  
Batteries  
A car with two front ends  
Driving a car  
Car engine  
Spaceship  
Budget planning  
Angels  
Non-quality management system  
Escher's impossible house  
Esperanto  
Cheetah  
Shark  
Hat  
Helicopter  
Alarm clock  
Insect  
Good book  
Spider  
Miracle healing  
People born old  
Window  
Self service pub  
Ice Hockey World Champions  
Fish  
Cactus  
Growing children  
The construction of the cathedral (a 100 year project)  
Kitchen  
Clock  
Tiger in a leash  
Sniper rifle  
Turtle  
Hummingbird  
Composter  
River  
Rubberband  
Hearing aid  
Mobile phone  
Fly  
Walking competition  
Lazy busybody  
Parachute  
Credit card  
Doctor  
Road tunnel  
Worm  
Moderate bigot  
Market economy  
Journey into a foreign country  
Going through the gray stone  
How would someone you respect do it?  
How would your mother do it?  
Any object or thing in this room  
Highway  
Multimedia  
Organizational change  
Freezer  
Bank  
Paper beats rock

Barber  
Piano Playing  
Ice fishing  
Pizza  
President  
Sailing ship  
Gardening  
Trying to get elected  
Wheel  
Brutal tenderness  
Tire iron  
Suspension bridge  
A level long enough to the world  
Robot  
Vaccination  
Digestive system  
X-rays  
Sauna  
Glasses  
Symphony orchestra  
Guerrilla army  
What is not in your mind!  
What's in your mind!  
Submarine  
Diver  
Diver with the umbrella  
Sumo wrestler  
Canned food  
Voluntary efforts  
Winter war  
Painting a picture  
TV  
Microscope TV  
Playing tennis  
PC  
Computer virus  
Diamond  
A speaker of truth  
Turning the other cheek  
Tractor  
Putting out a fire  
Interpreter  
Radar  
Wind power  
Job exchange  
UFO  
Coming to faith  
Learning a new language  
Revolution  
Light switch  
Ocean liner  
Blood flow  
Reaper man  
Seasons  
Mountain climbing  
Colour pens

file\_format=3  
version=2.1  
purpose=Generic transformations  
prompt=Think about what would happen if the object was transformed into this:  
authors=Matti Vuori  
100 times cheaper  
100 times more expensive  
Automatic  
Dynamic  
Easier  
Hi-tech product  
Top of the line product  
Crazy  
Happy  
Split into many parts  
Continuously changing  
Bold and robust  
Elements rearranged  
Sensible  
For literally everybody  
Longer lasting  
Transportable  
Cold  
Turned upside down  
Attached to something  
Has new flair  
Slippery  
Replaced with something different  
Warm  
Transparent, invisible  
Manly  
Multifunction  
Formal  
Official  
Unchangeable  
Feminine  
Personal  
Smaller  
Nonfunctioning  
Ugly  
Sexy  
Specific  
Larger  
Broader in scope  
Sticky  
Works backwards  
Online  
More efficient  
Faster  
Less efficient  
Slower  
Doubled  
Multiplied 100-fold  
More familiar, more one's own  
Stupid  
Visual  
Simple  
Widespread

## Management

Customer orientation is the most important principle  
Create a shared mission, vision and quality principles  
Leaders must be trained  
Management's task is to prepare their subordinates  
Trust the people  
Everything must be okay for anything to work  
Select the best people to your organisation  
Employees must be trained continuously  
Hold on to the staff, know-how goes with people  
Share all information openly  
Do not be afraid of information leakage, fear ignorance instead  
Create an atmosphere of trust  
Aim for excellence in everything  
Thinking is a virtue  
Do not be one-eyed  
Think about the things in the long run

## Processes

Make a process that adapts instantly to different situations  
Make everything tailorable  
Keep structures and technology light  
Technology is the servant of people and only a tool  
Technology must be flexible  
Minimize transfers  
Minimize interruptions  
Do not do unnecessary work, unnecessary repetition  
Do not do things for storage  
Do only those things for which there is a need  
Move things away from the critical path  
Careful planning allows effective implementation  
Documentation is important for shared understanding  
Give teams the power if they have sufficient understanding of the objectives, the best information about the customer's needs  
Identify the unique features of your actions and act based on them, not on general principles  
Simplicity is a virtue  
Prefer visualization and clarity of communication  
Keep the instructions concise

## Development

Always think of the customer's best  
Remember the total goal, the big picture  
Beware of local optimization  
Create good conditions for work  
Maintain an appropriate balance between the renewal and stabilization  
Freedom requires order  
Systematic action supports creativity  
Improvement must be continuous  
The improvement activities must be distributed quickly throughout the organization  
Reforms must always be stabilized so that the office has sufficient stability  
The core of perfection is not measurement, but understanding  
Perfection is the enemy of good  
Clarify what the different parties expect from each other  
Understand the perspectives of others  
Development of a culture always takes many years - do not search for quick wins

## Errors

Each error may occur only once

The life cycle of the error must be as short as possible

Figure out the reasons for the errors carefully

Teams must make analysis of errors and problems

Analysis and structuring tools are useful in analyzing the causes of errors

Elimination of errors should also affect the company-level thinking

Welcome the error - it is a learning experience

Allow room for experimentation where there is room for it

## Principles

- Customer-oriented
- Ethical
- User-centered
- A quality management system
- Open source
- Lead by principles
- Strategic
- Having its own values
- Future-oriented
- Outsourced
- Forget the engineering approach
- Change the way of development into more like engineering
- Responsible
- Based on company's values

## Development tools

- Develop concepts
- Assemble from ready-made components
- Use prototyping
- Stop using prototypes
- Computer-aided
- Knowledge-based
- Using information networks
- Virtual
- Using shared models

## Process and Project

- Utilize previous projects
- Scheduled
- Unique
- Open
- Documenting
- Dynamically steered
- Using no schedule
- Easy to understand for all
- Intuitive
- Iterative
- Self-directed
- Confident
- Evolving
- Focused
- Interesting
- Creates concepts
- Copying
- Artisan-like
- Creative
- Masterful
- Helping other projects
- Adaptive
- 300 % faster
- Modern
- Instructed
- Compiling feedback
- Project-like
- The industry's best
- Small, minimalistic
- Routine
- Secret
- Effective
- Information buzz
- Focused on the fuzzy front end

Stop development  
Phased  
Having goals  
Do it like a jazz band  
Research project  
Like the latest fad from USA  
Simple  
Based on understanding and knowledge

#### Financial Resources

Scarce  
Use lot of money  
Steer budget dynamically

#### Developers

Turn developers into gurus  
Turn developers into professionals  
Use consultants  
Let anyone productize  
Use users as developers  
Form a team  
Create a research center

#### Cooperation

Decentralized  
Divide work clearly  
Increase cooperation  
Have the right roles  
Work in teams  
Networked  
Reduce your co-operation  
Jointly responsible  
Create conflicts

#### Work community

Create a learning organization  
Turn organization into a team  
Make organization capable  
Organization helps others  
Make organization learn together

#### The target of further development

Challenging  
Focus on the essentials  
Develop customer's activity  
Develop the total product  
Create a service product  
Create basis for product projects  
Focus on customer's needs  
Focus on the user's needs  
Focus on the new issues  
Think of several alternatives  
See the product with new eyes  
Create a "house style"  
Forget about the cost of product  
Forget the technology  
Change the genre

The development of

Improve your weaknesses

Develop further the success factors

Each time a little bit better

Try new approaches and techniques

Create guidelines that are used

Be happy with the current activities

Projects are learning experiences

Activities being developed all the time

Combine quality improvements with other developments

Do not get stuck! (What are you already stuck in?)

## Tarzan

Tarzan has a strong, simple mission - to rescue the princess  
Tarzan knows the operating environment thoroughly  
Tarzan is sovereign, highly skilled  
Tarzan knows what he can do and what kinds of fights he should take  
Tarzan moves in just the right size steps - neither too short nor too long  
Tarzan always makes assessment of the situation before action. The next checkpoint is always known  
Tarzan controls his movement dynamically - if there are barriers, corrective movements are made  
Tarzan has a mental model of all upcoming events  
Tarzan has a rhythm in styles of action: sometimes the action is aggressive, sometimes he stops and ponders things  
Tarzan will always do a risk analysis for the next step - always aware of the risks  
Tarzan knows all the options rather than rushing headlong forward  
Tarzan has versatile basic tools for a knife, etc. - always with him, always in good shape  
Tarzan has a team with specialists - ape for messaging, elephant for force

## Jazz Ensemble

Jazz band has a common goal, vision and understanding of the organization  
Jazz band has a stable structure  
Jazz band members have clear skill-based roles and skill requirements based on that  
All members of a jazz band have a strong ability to work independently when necessary (as a lead player, doing solos)  
Most of a jazz band's work is disciplined team work  
Jazz band has a clear leader who is responsible for the policy and managerial tasks  
Jazz band works best in a given context - among its own style, in a given presentation format  
Jazz band doesn't renew itself gradually, but by dismantling it and starting a new team  
Jazz band has a deep understanding of the how and what it does and of their own music  
Jazz band has an appropriate configuration - there are just enough players, not too many nor too few  
Jazz band does not work as a composer, but needs a creative individual to write music  
Jazz band will also require an ear above the group that understands the style of music (the record company's management)  
Jazz band is creative  
Jazz band is simple  
A jazz band that is able to improvise has a high level of expertise, combined with experience  
Jazz band's application of its skills is based on proven models (of which there are enough)  
Jazz-band operation has been taken into skill-based level, where making choices do not even require a conscious decision

### Service Idea

Compact form  
Comprehensive services  
Orders of magnitude more valuable, most significant ever  
Change the timing of the service in the customer's mind and world  
Turn the whole concept upside down  
Add a creative contribution to the service  
Vary it  
Become a subcontractor  
Obvious  
Visualize the service idea  
Modular  
Think on a clean slate, what is the question really  
Collaboration  
Small, small scale  
Routine

### Profile

Raise the skill level  
Change the level from bulk to world's best  
Customer-oriented  
Ethical  
Strategic  
Change the orientation to another: science... service ... consulting ... project... innovation  
Authoritative  
Attach to it a certificate, statement, diploma  
Create leadership to the service  
Unique  
More technical  
More human, warmer  
Think about what kind of service it would be, if it would happen in the world of F1  
Make more urgency to the service

### Process

Change the roles and responsibilities at some process point  
Simplify the process of service - half the number of steps  
Turn analytical into experimental  
Turn experimental into analytical  
Automate some part of it  
Remove all the bureaucracy  
Accelerate the delivery time to one tenth  
Change the production method  
Reduce the need for competence and skill  
Take advantage of the latest communication techniques  
Self-directed  
Like a project  
Having phases

### Customer service experience

Ab experience  
Routine  
Ritual  
Open  
Secret, mystical, black box  
Take the service to the customer's place

## Authors

- Simplify the service organization
- Create a virtual organization
- Internally networked
- Externally networked

## Marketing

- Make it a brand
- Change the name of the service
- Point it to another group who influences buys
- Change the target group
- Show the customer wholly new benefits
- Use the customers' terms and imagery of the world
- Market it in a new media
- Associate the service with one of the newest trend, some new phenomenon
- Add a free benefit to the service
- Act as global
- Act as local

## Other

- Identify the service's blind spot

## Product

- Product developed less
- Product used by others
- Re-use the old product
- Assemble from pieces
- Focus on the essentials
- Focus on customer's activity
- Focus on customer needs
- Product seen with new eyes
- Make a general-purpose platform
- Stripped of unnecessary things
- Minimize development-time changes

## Process

- Develop the product beforehand
- Doing things at the same time
- Change the schedule
- Change the critical path
- Skip the bottleneck
- Generate the product
- Generate the documents
- Draws on past projects
- Add research to projects
- Reduce research in projects
- Decentralize jobs
- Make things yourself
- Remove self-inflicted deadlines
- Add new milestones
- Develop the deficiencies of the process
- Develop the success factors further
- Each time a little bit better
- Try new approaches and techniques
- Remove waiting times
- Delete milestones
- Stop doing testing
- Combine phases
- Split large phases and tasks
- Start earlier
- Condense time
- Automate something new
- Stop doing unnecessary things

## Operating Style

- Do it faster
- Create buzz
- Add objectives
- Delete bureaucracy
- Change the conception of time
- Develop a faster culture
- Stop the problem-solving

## Resources

- Use more money
- Spends a fraction of current budgeted
- Resources are managed dynamically

## Personnel

- Add people to the staff
- Reduce staff
- Turn developers into gurus
- Let anyone do productizing
- Use users as developers

## Points of view and theme

- Tighten the scope
- Bring in another point of view
- Orientate the reader
- Create a continuum from the past into the future
- Subtract the number of claims into one
- Bring in a human-interest view
- Remember: a story needs to be able stand on its own feet
- Think: How does the story relate to other stories about the same subject and how people talk about it?
- Is the selected style and position natural to you? Are you a columnist, the grand old man, or a scientist?
- Make your story timely
- Make a timeless story

## Goal

- Think about what the reader will do with the story's information
- Make the thing a topic in workplaces when people are on a morning coffee break
- Tell something completely new and unique, what the reader does not know
- Give the reader something to chew
- Challenge the current conceptions
- Support the readers' own perceptions
- Give the reader tools for thinking
- Lead your reader to practical tools
- Make your story a relief for the reader from her normal reading

## Structure

- Shorten and tighten
- Change the structure
- Simple formats of presentation
- Increase flow of text
- Structure the text with modular components (eg, 7 or 10 point of view)
- If the story is long, break monotonous columns with pictures and text boxes

## Presentation

- Trust your own case and others will too
- Use the target group's language
- Beware of jargon
- Be positive
- Beware of hype, if the target group includes experts
- If you are talking about products, be careful text about advertising, and criticism - if this product is not unique in having that
- If you are critical, be constructive
- Add artwork
- Think about what each picture tells
- Create meaning link facts with values
- Tell how things affect the reader's world
- Increase the complexity and richness of the story gradually
- End story in a way that leaves a good taste in reader's mouth

## Substance and facts

- Remember: the reader does not know everything you know
- Identify your own context and tell it
- Each represents some school of thinking and understanding. What is yours?
- Remember: The reader may live in a completely different context and world of experiences than you do
- Justify your claim, but do not explain things obvious to the reader
- Are your facts and terms up to date?
- Lists of additional information add value
- Do not remain silent about the negative facts
- If you act as a representative of a company and praise its products, no one will believe you

## User, the target group

- For professionals
- For first-time users
- Adaptable for all
- Remembers the user
- Identifies user type
- For use for all
- To younger user
- To older user

## Use

- Expand the purpose
- Concentrate on the essentials use
- What else could it do?
- Versatile
- Specific

## Benefits

- More efficient, faster
- Less efficient, slower
- Tolerates errors

## Relationship between user and user interface

- Recognizes user
- Remembers user
- Identifies user type
- Follows the user
- Is the user's equipment

## Use / operating / control mode

- Agent (does thing on its own for the user; decides by itself what to do)
- Active
- Expert system
- Dynamic
- Remotely controlled
- Interactive
- More independent
- Chart
- Who controls whom?
- User programmable
- User customizable
- Drop it altogether
- Guiding (wizard)
- Learning
- Teaching
- Directly controls the target
- To work backwards
- Stupid
- More often used
- Utilises new senses
- Utilises new control methods
- Utilises new display types
- Utilises new input devices (keyboard, card reader, camera, virtual devices)

## Genre, design language

- Everyday
- Cool
- Different style
- "Green"

Crazy  
Happy  
Bold, robust  
Sensible  
Rebel  
Classic  
Cold  
Slippery  
Confidence-inspiring  
Warm  
Transparent, invisible  
Manly  
Militant  
Formal, more official  
Feminine  
Youthful  
Unique  
Ugly  
Routine  
Sexy  
Sweet  
Widespread  
Luxurious  
Worth of pride, object of pride  
Friendly  
Intelligent

#### Analogies

Key ring  
Cell phone  
Like a fly  
Ship  
Bird-like  
Flashlight  
ATM-like  
TV-like  
Computer  
Like a computer game

#### User Satisfaction

Gives experiences  
Reliable  
Feels safe  
Safe  
More familiar, especially made for me

#### Actuators, technical solutions

Unlocked  
Futuristic  
Physical  
Decentralized  
Windowed  
Works "without hands"  
Divide it  
Attach it to the leg  
Continuously changing  
Rearrange it  
Centralized  
Three-dimensional  
Assembly kit  
Mobile phone  
Attach to hand  
Attach it to user  
Expandable  
Attach it to something  
Microscopic  
Modular  
To be multiplied  
Unchangeable  
Evolutive

Scarce  
Smaller  
A surface  
Point  
Roll  
Place it in whole or in part elsewhere  
Put it in the eye  
Standard  
Closed  
Collapseable  
Larger, broader  
Do it electrically  
Put it in the browser  
Virtual  
Visual  
One push button  
Attach something to it  
Connect its parts  
Simple

#### Usability

Easier  
Foolproof  
It remembers  
It adapts  
Personalized

#### Other

Connecting People  
Break it  
Sticky  
Double it  
Multiply it 100-fold  
Can it be replaced by something

### User type

- For amateurs
- For professionals
- First-time users
- Suitable for summer trainer
- Untrained
- For children
- For ordinary people
- Suitable for people with disabilities
- For immigrants

### Cooperation

- More independent
- Group-work
- Into pairwork
- To manage alone

### Equipment

- Do not need language, speech, text
- Remotely controlled
- Interactive
- Manual work
- Move the user's tasks to machine
- Use standard tools
- Utilize new abilities
- Do it in the Web
- Make it virtual
- Make it visual

### Target

- Use for different target
- More specific
- Turn work into checking
- Make the target more motivational (brick cathedral)

### Benefits

- Give experiences
- Attractive
- Exciting
- High-quality
- Add a new flair
- Guiding
- Give feedback
- Make use the best moment of the day
- Comforting
- Relaxing
- More efficient, faster
- Less efficient, slower
- Satisfactory
- Free from schedule

## Rules, Standards

No need for instructions  
Not monitored  
Secret  
Instructed  
Trusted community  
Connect task to another task  
Include task in another tasks  
Move task to be done elsewhere  
Turn the task strategic

## The nature of the task

Brainwork  
Automated  
Physical  
Decentralized  
Done less frequently  
Easier  
Crazy  
Happy  
Inspiring  
Intimate  
Continuously changing  
Celebration  
Re-organize it  
Sensible  
Longer lasting  
Centralized  
Lighter  
A game  
Manly  
Versatile  
Adapting  
Formal, more official  
Unchanged  
Evolutive  
Feminine  
Youthful  
A game  
Personal character  
Routine  
Random  
Adventure  
Tidy  
Stimulates  
Sticky  
Make it happen backwards  
Repeating  
Safe  
More familiar  
A sport  
Happen more often  
Demanding  
Optional  
Voluntary  
Personalized  
Private  
Simple  
Widespread

## The whole

Turn the whole thing upside down  
Drop it altogether  
Task is not required  
New goal  
Replace the task with someone